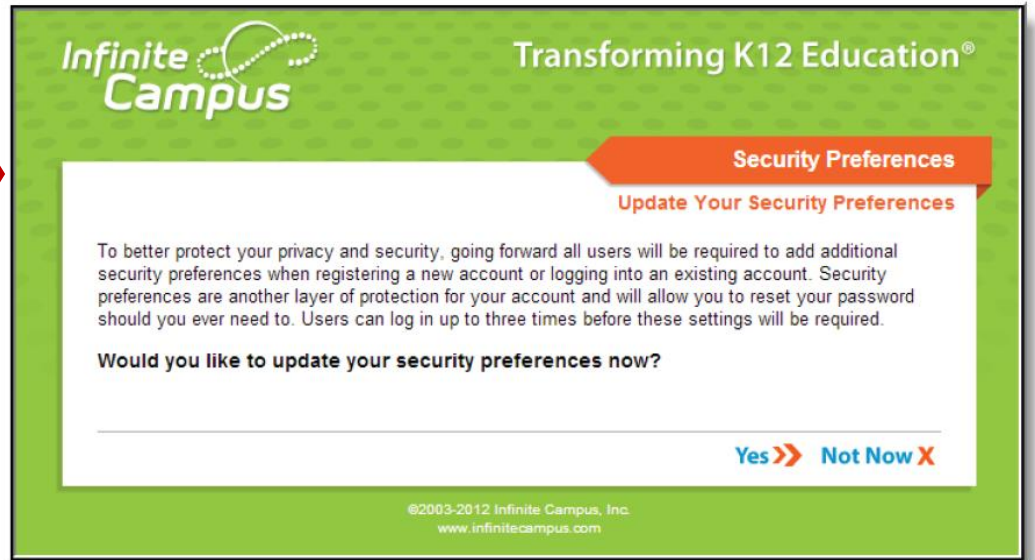# Central Bucks School District

Infinite Campus Parent Portal Security Preferences

Setting your Password Reset and Username Recovery Preferences

When logging in to the portal, if you have not set your security preferences, you will be prompted with this screen.
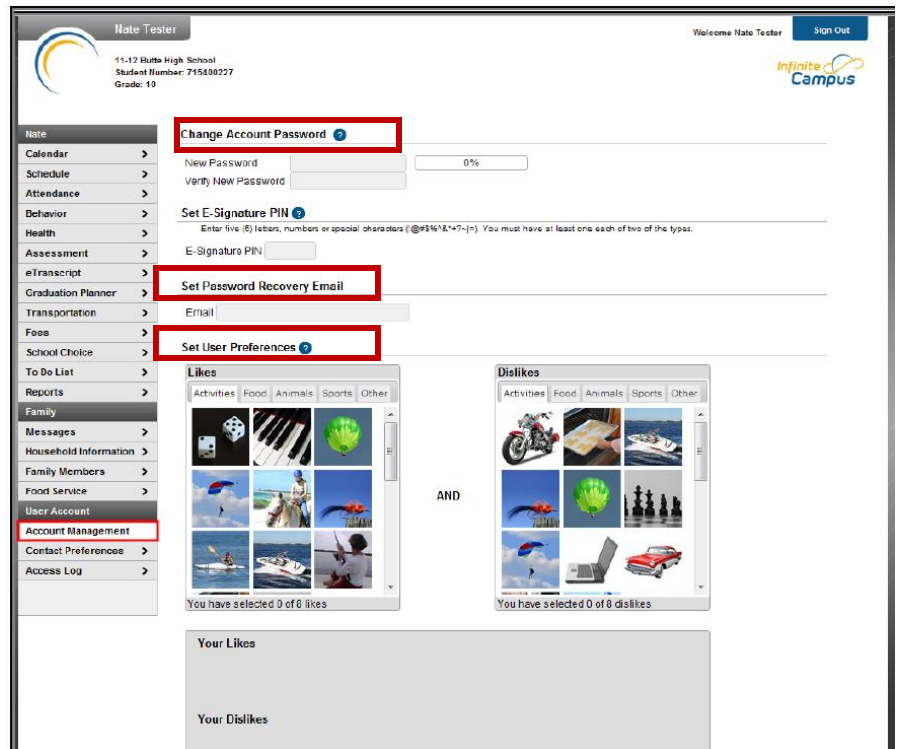
It is IMPORTANT that you complete these Security Preferences for your account.

These preferences can be changed at any time through the **User Account Management** section.
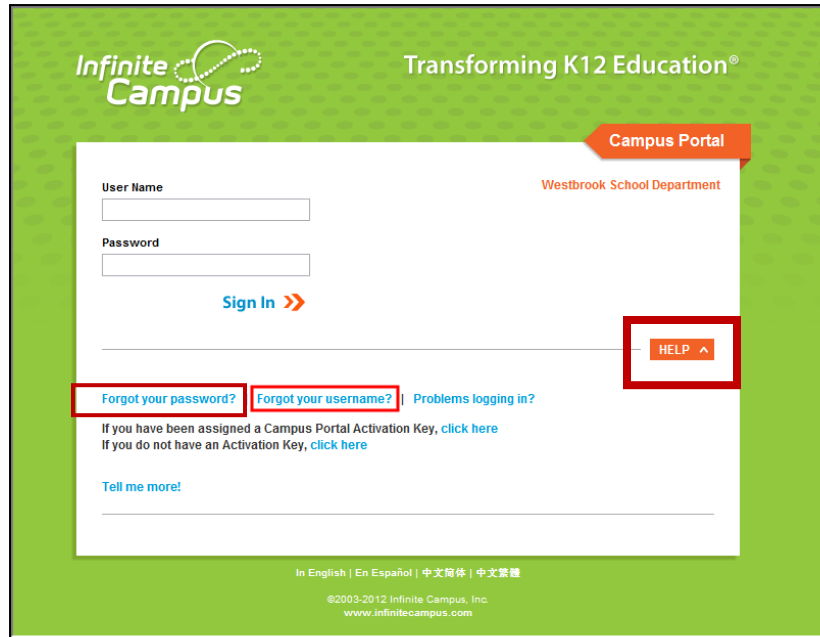
These preferences include:

- Changing your Account Password

- Setting your Password Recovery Email

- Setting User Preferences – the system will prompt you to select the prescribed number of likes and dislikes required

Central Bucks School District

Once these options are set, if you forget your username or password, you can use the "**Forgot your password" or "Forgot your username" link under HELP** on the portal login screen. An email with a unique link will be sent to your email address.

Once a user accesses the URL provided in the email, users will be prompted to select **four** of their **Like** OR **four** of their **Dislike** images followed by the **Next** button. Like and Dislike images are used to confirm the user's identity.

![CB logo]

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Incorrect Attempts to Log Into Campus Multiple Times

Users who incorrectly log into their account multiple times will be required to enter a CAPTCHA each time they attempt to log in. This feature prevents users from being locked out of their account after several failed login attempts and protects accounts from malicious bots and scripts.

CAPTCHA functionality enforces case sensitivity for all letters other than C, O, P, S, U, V, W, X and Z.